

CERTIFICATE IN HOUSE KEEPING

Subject and Syllabus



2022-23

Syllabus

CERTIFICATE IN HOUSE KEEPING

DURATION:- 6 MONTHS

This Program is aimed at training candidates for the job of “Housekeeping Associate” in hotels, restaurants and various lodging establishments and aims at building the following the key competencies amongst the learner:

356 INTRODUCTION TO SERVICE SECTOR

- Introduction to the Sector and subsectors
- Introduction to the housekeeping department

357.ATTRIBUTES OF HOUSEKEEPING SERVICE PERSONNEL

- Importance and role of a Housekeeping Attendant
- Importance of Hygiene and Grooming

358 EVOLUTION OF LODGING INDUSTRY

- History and development of various forms of accommodations

359 HIERARCHY IN HOUSEKEEPING DEPARTMENT

- Understanding the structure of the department
- Knowing where to report an issue

- Handling disputes

360 CLEANING EQUIPMENTS AND CLEANING AGENTS

- Choosing the appropriate equipment and materials

